

	PETFORM	CODE: PTF-CS-0111	
Customers' Survey		<i>Revision: 0</i>	<i>Page: 1/1</i>

Customer				
Phone No				
Date				
<p>To improve our customers satisfaction, PETFORM relies on the customers suggestions throughout our Customer Survey. Please rate according to the following: 1- Bad; 2- Fair; 3- Good; 4- Excellent</p>				
Communication	1	2	3	4
Demands handled on the spot				
Questions well understood by Petform				
Products and services	1	2	3	4
Products and services are well known				
Quality of products and services				
Products and services up to customer's standards				
Documents clear and understood				
Documents presented on time				
General	1	2	3	4
Possibility of delivery always				
Products delivered in safe condition				
Price	1	2	3	4
Products prices				
Additional comments and suggestions				

Customer's Signature